

## **Implication of waiving your “right of withdrawal”**

Some countries recognise the so-called right of withdrawal for online purchases. Purchases made via FAIRTIQ are excluded from this since our service is consumed immediately by travelling while being checked in. In simpler words, there is no possibility to return our service once it has been consumed. By waiving your right of withdrawal, your option to withdraw from the service contract between FAIRTIQ and you expires when you start your journey.

This is a precondition for the use of FAIRTIQ applicable to all users. It does not affect your right to contest an incorrectly calculated journey.